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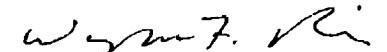
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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mantena et al. Confirmation No.: 9009  
Serial No.: 09/751,069 Group Art Unit: 2134  
Filed: 12/29/2000 Examiner: Lipman, Jacob  
  
Title: METHOD, SYSTEM AND PROGRAM PRODUCT FOR  
SYNCHRONOUS COMMUNICATION BETWEEN A PUBLIC  
ELECTRONIC ENVIRONMENT AND A PRIVATE ELECTRONIC  
ENVIRONMENT

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted by facsimile transmission to: Examiner Jacob Lipman, Group Art Unit 2134, United States Patent and Trademark Office, Alexandria, VA 22313-1450, Facsimile No. 703-872-9306, on November 17, 2004.

  
Wayne F. Reinke, Esq.  
Attorney for Applicants  
Registration No.: 36,650

Date of Signature: November 17, 2004.

To: Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

## AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to an Office Action with a mailing date of August 12, 2004, response to which is due by December 12, 2004 with a one-month extension, the request and payment for which are included herewith, and which is therefore being timely filed, kindly amend the above-identified application as follows: